

# **Eyam Museum Access Statement**

## **Introduction**

Eyam Museum is housed in a former Methodist chapel. It is open to the public 6 days a week during the open season (closed Mondays except Bank Holidays). See publicity/website for actual opening hours and charges. [www.eyam-museum.org.uk](http://www.eyam-museum.org.uk)

The display galleries are on both the ground and first floors. There is a gift shop. Assistance dogs are welcome in all areas. Pet dogs are not permitted. Only the ground floor is accessible to wheelchair users due to space and access limitations on the first floor. A stair-lift is provided for access to the first floor for people who require assistance ascending or descending stairs.

## **Arrival and parking**

The nearest postcode for Sat Nav is S32 5QP. This will generally take you 100 metres past the museum too far up the hill.

Two Public parking facilities are available directly opposite the museum building.

1. The Derbyshire Dales Council 'Pay and Display' car park (Blue Badge) is closest to the Museum, has a Tarmac surface and is 25 metres from the Museum entrance.
2. The Parish Council car park is slightly further up the hill and further from the museum entrance. It has a compressed gravel surface and is between 80 and 100 metres from the Museum entrance.

## **Public Toilets**

Public accessible toilet facilities, operated by the RADAR Universal key, are available in the Derbyshire Dales car park directly across the road from the Museum.

## **Museum**

The Museum entrance is approached from the road edge by either a ramp, with hand rail to the right, or steps with handrail to the left.

The Museum entrance and exit is through a wide double door and stewards can assist with opening the doors if required.

There is a bench seat outside the entrance.

The reception and pay desk is immediately inside the entrance doors, with the shop to the left, the AV Theatre to the right, and galleries straight ahead. The Museum galleries mostly have hard timber floors, and in some areas carpet.

There are currently no hearing loop facilities in the reception area.

The galleries are well lit throughout with artificial lighting, using spotlights to illuminate the display panels.

Access to the first floor is by wide stairs with handrails to both sides. A second staircase leads to the ground floor, and this is fitted with a stair-lift. The stair-lift can be used to take visitors up or down with the help of one of the staff.

The galleries are provided with some seating, the seats do not have arm rests.

There are no toilet facilities in the Museum, however accessible public toilets are available directly across the road in the car park.

A folder containing copies of all the Museum display panels is available at reception for people with mobility difficulties or who cannot access the upper floor.

The reception desk has foreign language interpretation booklets available to help non-English-speaking visitors. Currently we have translations in German and French.

## **Shop**

The shop has a carpeted floor.

The counter height in the shop is 930 mm. There is no lower counter, however stewards can move to the front of the counter to assist wheelchair users.

The till point does not have hearing loop facilities.

Staff will fetch items from high level shelves if these cannot be reached by customers.

Each item is individually priced, staff will assist with pricing information if required.

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